Nintex to Power Tools Migration

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Background

For several years SharePoint lacked robust workflow as well as custom UI capabilities. Nintex filled these shortcomings in SharePoint for years. Organizations had to procure Nintex to automate their business processes with SharePoint and Nintex. As years passed, Microsoft also started adding workflow and UI capabilities in SharePoint.

In 2019, Microsoft launched their Power Tools suite of products which are low-code-no-code tools that can build enterprise grade business process automation. These tools integrate with almost all enterprise grade business applications like SAP, WorkDay, Dynamics, etc. with out-of-the-box connectors as well as legacy applications through web services. Moreover, Microsoft bundled licenses for these Power Tools with O365 licenses. In other words, if you are a O365 user then you already have licenses for these tools

Challenge

Our client, second largest mortgage company in the US, had heavily invested in Nintex. The client had over 500 Nintex workflows and UI deployed in production. Though Nintex workflows met business needs, the client had to pay Nintex annually for licenses and support. Moreover, the client had to bear the cost of several on-premises servers hosting Nintex. The clients tried the Nintex cloud solution but was not happy with the stability.

This resulted in:

- Higher annual costs for licenses
- Maintenance costs for hardware hosting Nintex

Our Solution

The clients already had O365 deployed in the organization of 10,000+ employees. Our professionals analyzed the Nintex assets and recommended a phased migration of Nintex assets to Microsoft's Power Tools. Collaboratively, 10 representative workflows were identified to build a proof of concept [POC]. We then migrated these workflows and forms to Microsoft Power Tools using Power Apps and Power Automate. We also integrated the Power tools into Workday and ServiceNow.

With a successful POC, the client approved us to migrate 125 workflows in phases. We segmented the workflows based on business areas. We planned the migration to ensure minimal impact to business. We also planned data migration wherever applicable.

Within 8 months, we migrated 125 Nintex workflows to Power Automate. We also trained the business users on the new UI. We educated clients IT team members on how to perform migration and empowered them to do the rest migrations. Under our guidance, client's IT team migrated few more workflows to Power Automate to gain confidence.

After two years of dedicated efforts, the client became "Nintex-free". This migration freed the client from paying Nintex license and support costs forever. Additionally, the servers hosting Nintex were repurposed for other technologies.

The clint had to buy few licenses for connectors to enterprise applications. We architected their Power Automate workflows to limit the license cost to less than $100 a year. We also eliminated workflows by consolidating workflows. This reduced number of workflows thereby further reducing maintenance costs.

Key Benefits

- Significant reduction in direct costs
- Repurposing the Nintex servers
- Migration to cloud technologies
- Low-code-no-code solution was easy to learn and adopt.
- Better adoption by business users

Key Features

- Full-featured 100% web-based low-code-no-code solutions.
- Possibility of tech-savvy business users deploying their own automation without engaging IT resources.
- Reduction in number of workflows due to elimination of redundant workflows and consolidation.
- IT staff was trained in migration and maintenance of workflows
- Planning and execution minimized impact on business
- Fixed cost project pricing allowed client to accurately budget for the project and minimized risks.
- Post migration, the support issues related with workflows were reduced.
- Tighter integrations with Office tools allowed better collaboration and improved efficiencies.

Key Technologies

- Power Automate
- Power Apps
- PowerShell
- JavaScript

Why workMETHODS

workMETHODS is a global software and consulting services company. With the right blend of people, processes, and products, we have delivered results to several Fortune 500 start-ups. We will assist you in fundamentally rethinking and redesigning how your organization will meet its strategic objectives.

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